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friar tuck

Friar Tuck Newsroom, located in the Albany Amtrak Rail Station, is the exception to the cookie cutter newsstands all owned and operated by large corporations in the airports and many of the train stations in the Northeast.

This family owned business employs a small staff of individuals who have been charged with treating the operation as if it were their own. The management in place have worked for the company in various capacities over the years and moved up to their current positions. They are comfortable with the responsibility and decision making, knowing they have the support and confidence of the owners. The owner's open door policy and willingness to be personally involved inspires loyalty and a personal investment that is often lacking in many workplaces today.

This type of on-site awareness has led to a better knowledge of the customer's preferences and desires. Customers have often been told "if we don't have it we'll look into getting it." This is not usually an option in large corporate chains with centralized buying structures.

The store has hosted successful book signing events showcasing local authors with community ties, letting the local residents know the Friar Tuck team considers themselves a part of the community. The store was honored to participate in the 1st Empire State Book Festival last year in support of the New York Library Association. Over the years, Friar Tuck has also had the privilege of lending its support to the Literacy Council, and Head Start. Donations to support community events, organizations, and schools have been a regular occurrence and will continue to be.

As there is less and less of a presence of independent family-owned businesses, Friar Tuck appreciates their customers and are happy to be an active part of the business community in Albany.

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